

Important Information



MOIRA FPM Important Information – Updates to Provider Payments by NDIA

On Friday 1 Mar 2024, the NDIA announced that it is taking some steps to strengthen the NDIS, by reducing fraud and non-compliant behaviour.

From Mar 2024, the NDIA will take more time to check and approve claims in the NDIS made **by all plan managers and providers**.

Claims that used to take 1 business day to be paid, will now take 2 to 3 business days. Some payments may take up to 10 days.

Where a claim is being reviewed by the NDIA, they may request to obtain further information relating to the claim. The NDIA will not pay the claim until it receives the right information to approve the claim.

Whilst this change by the NDIA is likely to result in your invoices taking longer to be processed and paid by MOIRA, your invoices will continue to benefit from same-day payment from when MOIRA receives the payment from the NDIS.

For more information about NDIA provider payment terms, please visit the NDIS website.

[NDIS Website Link](#)

Warm regards,

The MOIRA Financial Plan Management Team



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